Getting Connected

Information Technology Services (ITS)

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The College of Saint Rose

Important Technology Websites

http://its.strose.edu – Information Technology Services
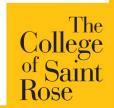http://blackboard.strose.edu – Blackboard LMS
http://canvas.strose.edu – Canvas LMS
http://pwdreset.strose.edu – Password Reset
http://mymail.strose.edu – Saint Rose Email
http://bannerweb.strose.edu – Banner Web ("Secure Site")
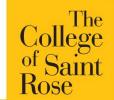http://office365.strose.edu – Microsoft Office 365 download (free)

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Login Information

mymail.strose.edu

Username: last name + first
initial + last 3 of student ID
Michael Stratton,
723456807
strattonm807
Password: MMDDYY
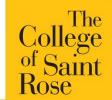May 7, 1971 = 050771
(change it!)

bannerweb.strose.edu

User ID: 9-digit identification
number (ID card)
PIN: MMDDYY

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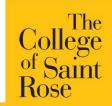## Connecting to the Network

- Network Registration – Strose network

    - Computer, tablet and phone

    - Game console, Roku, Echo

        ➢ How to find your MAC address

    - Limitations of Strose-<u>Guest</u> network

        - Temporary access

        - Restricted access

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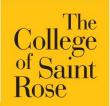
Information Technology Services (ITS)
At the Help Desk!

- Assist with wired and wireless network registration

- Audio/Visual equipment rentals

- Password Resets

- Maintenance of lab and classroom computers

- We do not repair student devices.

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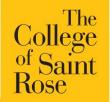
Printing on Campus

- **Print** from any lab or classroom computer

- **Retrieve** from any printer with your ID card

- Begin each year with a print allowance on your account

  ➢ This allowance can be added to

- **Usherwood** supports printing issues

- Wireless printers are not supported on campus

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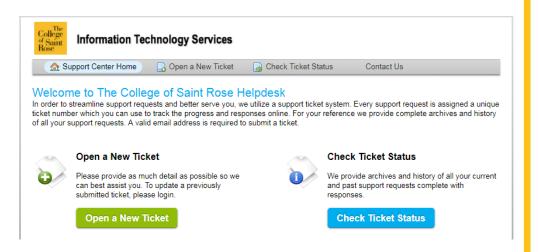
Finding Your Courses

- **Blackboard vs Canvas**

    - Both systems will use your email username and password as their login

    - There may be a Demo Course in each system

- **Ask your instructor** which system they are using

- All courses will have switched to canvas in spring 2019

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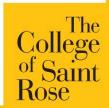
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Reporting Issues to the Help Desk

- Visit helpdesk.strose.edu

- Email us at helpdesk@strose.edu

- There are shortcuts on the desktop of every public computer

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Secure your devices

- Maintain an updated Antivirus solution on your computer

- Never share your password

- Avoid clicking links or opening attachments within email messages you were not expecting to receive

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Information Technology Services (ITS)
Signing In and Setting Up

- http://strose.blackboard.com – Blackboard LMS

- http://canvas.strose.edu – Canvas LMS

- http://mymail.strose.edu – Saint Rose Email

- http://bannerweb.strose.edu – Banner Web ("Secure Site")

- http://www.strose.edu/gradcourses - Graduate course schedule

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